

Housing Pathways

1300 468 746
www.housingpathways.nsw.gov.au

Fact Sheet

April 2010

Allocation zones

What is an allocation zone?

An allocation zone is a group of areas or towns where social housing is available. There are 221 allocation zones across regional NSW. There are 25 allocation zones across metropolitan Sydney. The areas and/or towns in each allocation zone are listed in two separate lists:

- Allocation Zones in Metropolitan Sydney
- Allocation Zones in Regional NSW.

Can I choose a town or suburb?

When you apply for social housing you are asked to choose an area, suburb or town where you would prefer to live. We then check to see which allocation zone your selection is in, and if you are eligible for housing, we list you on the NSW Housing Register for offers of housing in this allocation zone.

A *regional example* is if you choose Cessnock as the town where you would prefer to live, we check to see which allocation zone this is in. Cessnock is in allocation zone NN18 – Kurri Kurri. NN18 includes Cessnock and also Abermain, Bellbird and Paxton.

A *metropolitan example* is if you choose Auburn as the area where you would prefer to live, we check to see which allocation zone this is in. Auburn is in allocation zone GW2 Auburn/Granville. GW2 includes Auburn and also the suburbs of Berala, Chester Hill, Granville, Guildford, Lidcombe, Merrylands, Potts Hill, Regents Park, Sefton and South Granville.



We try to house people where they would prefer to live but we can't guarantee specific locations. The location of the property we offer you when it's your turn to be housed will depend on where the next vacancy occurs that matches the type of housing you need within the allocation zone you have selected. This means that we might offer you housing in ANY of the suburbs or towns that are grouped into the allocation zone you are approved for.

If you'd like help choosing a location, talk to your local housing provider.

Are the waiting times different between allocation zones?

Yes. The waiting times are much longer in some areas than in others. Some allocation zones are called 'high demand' zones because the demand for housing in these zones is greater than the number of properties that become available. If you select a high-demand zone, you may be asked to

select another zone that has shorter waiting times. If you choose not to select another zone, you may have to wait a very long time for an offer of housing.

Can I change my selection?

Yes. If you are approved for wait-turn housing, you can change your selection at any time until we offer you accommodation. If you wish to change your allocation zone you must advise your local office in writing.

Are all your questions answered?

If all your questions have not been answered in this fact sheet:

- contact your local Housing NSW office or
- call 1300 HOUSING (1300 468 746) or
- go to the Housing NSW website www.housing.nsw.gov.au

It is illegal for an officer of Housing NSW to ask for money or favours or other benefits of any kind in exchange for helping you with your housing needs.

It is also illegal for you or anyone else to offer money or favours or other benefits of any kind to an officer of Housing NSW in exchange for helping you. If you have any information regarding this, please contact Business Assurance on 1300 HOUSING (1300 468 746). Housing NSW may refuse the provision of further housing services to anyone who has engaged or sought to engage in corrupt or illegal conduct.

Translation service

Arabic	خدمة الترجمة الخطية والشفوية المجانية اتصل على الرقم 131 450
Chinese	免費的翻譯傳譯服務 致電 131 450
Russian	Служба бесплатного письменного и устного перевода Позвоните по номеру 131 450
Spanish	Servicio Gratuito de Traducción e Interpretación Llame al 131 450
Vietnamese	Dịch vụ Phiên dịch và Thông dịch Miễn phí Điện thoại 131 450